#### Euclid Police Department Community Policing Unit **Neighborhood Watch**



#### Purpose and Benefits of Neighborhood Watch

- Employs proactive crime prevention
  - Increase surveillance
  - Improves crime reporting

Strives to improve community safety

- Reduces fear
- Unites community
- Creates partnership with EPD
  - Gives residents a voice
  - Provide communication and transparency

#### Improves the quality of life



## Neighborhood Watch is NOT



Law enforcementSecurityVigilante

Your safety comes first!

## A Commitment - - - What You Need

Several residents who agree to commit and facilitate the program. **Neighborhood Watch is resident-led** 

Common interest to promote safety and crime prevention in the neighborhood.

A list of issues that need to be addresses in your community. Survey your neighbors



A shared philosophy that suspicious activity will be reported to the EPD at 216-731-1234.

A means of communicating with residents.



A commitment to **meet on a regular basis**, every other a month, one time a year, etc.

### Getting Started - - - Holding a Meeting

Find a meeting location:

Someone's home or yard, library, church, school, restaurant, etc.



Pick a **day and time** to hold the meeting

Create a meeting agenda **listing the issues** to be addressed from your neighborhood survey

Promote the meeting through flyer distribution and word of mouth



At the meeting, put out a signin sheet to gather: names, addresses, phone numbers, and email addresses

Distribute duties among the residents; divide big jobs into smaller ones

Contact the Community Policing Unit to assist with your first meeting

## Be Successful - - -Maintaining your Group

#### Keep meetings **brief** (one hour or less) and keep them **focused**

Tackle one problem at a time

**Divide responsibilities** so everyone is involved

Allow some socialization time afterwards

Provide refreshments



Invite a **variety of speakers** from government and other organizations to address a topic

Close off your street in the summer and have a block party



Create a **street map** listing everyone's names and addresses

Send out regular newsletters; or use nextdoor.com

## THE NEXTTEN SLIDES COVER CALLING THE POLICE

## Calling the Police Why and When

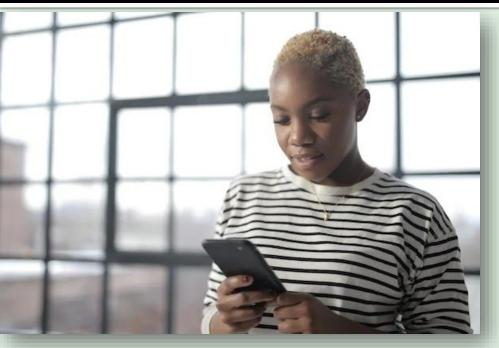
The battle against crime is one demanding the combined efforts of police and citizens. Because police cannot be all places at all times, the EPD is dependent on citizen cooperation.

Many crimes could be prevented if more citizens would be alert for suspicious activity and take appropriate measures to call police.



If you observe suspicious activity, even though you may not be the only witness, take the initiative and call the police. Do not rely on someone else to act—this may never happen. You could be the only caller, and crimes are often deterred by police questioning the individuals.

#### Calling the Police 9-1-1 or 731-1234



#### Dial **9-1-1** for emergencies such as:

- Crimes in progress
- Fire
- Car crash with injuries
- Serious, life threatening medical issues

Dial **216-731-1234** for suspicious activities such as:

- Out of place activities
- Strangers around houses or vehicles
- Screams
- Breaking glass
- Door to door sales without permit
- Persons carrying expensive equipment
- Trespassing
- Odd vehicle parked for a long time

### Calling the Police What to Report

Remember your safety is the first priority. Always protect yourself and stay safe by keeping your distance from the criminal activity you are reporting.

#### Cell phones are not land lines!

Dispatch **will not have** your location automatically.

You must give an address for your location.

Although you can always remain anonymous be prepared to give

- Your name
- Location address and street
- Nature of reason you are calling
- Your phone number
- Details
- Description of person
- Description of vehicle
- Direction of vehicle travel
- Weapons seen
- Injuries
- Witness information

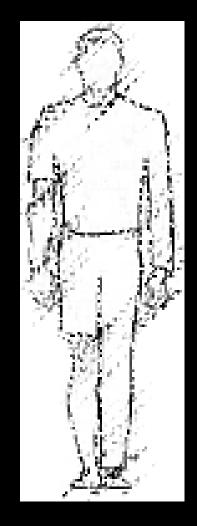
## **Chagrin Valley Dispatch**

88 Center Road, Bedford OH 44146 440-247-7321

For questions or complaints about how a call was handled by a dispatcher, contact CVD directly.



## Calling the Police Suspect Description



Sex/Age/Race or Ethnicity Height/Weight/Estimated Age Hair/Facial Hair Glasses or Jewelry Hat/Tie/Scarf Shirt/Pants/Coat/Shoes Complexion/Scars/Marks/Tattoos

Did the suspect say something? Did the suspect have an accent? Did the suspect brandish a weapon?

#### **Calling the Police Details of Suspect**

Hair Color

Brown

Black

Red

Grav

White

Long

Short

Hairstyle

Medium

Balding

Blonde

Race White Black Asian Hispanic Complexion Light Medium Dark Olive Pock marks Freckles Pimples Scars Eyes Color Crossed Bulaina Squinty Blinking Afflicted

Glasses

Flat nose

Harelip

Hook nose

Facial Oddities

Protruding ears

Protruding chin

Receding chin

Straight Curly Afro Facial Hair Full Beard Goatee Mustache Unshaven Sideburns Teeth Missing Protrudina Decaved Very white Stained Gold Dentures Broken



Scars Build Moles Heavy Medium Liaht Handedness Right Left Tattoos Arm Legs Where on body Names Initials Words Phrases Logos Picture Design Speech Profane Abusive Soft/Polite Apologetic Accent Stutter Deep/Raspy Effeminate Lisp

Birthmarks Forehead Cheek Nose Arm Hand Appearance Neat Dirtv Unusual Jewelrv Foul odor Clothing colors Designs

Extras Hat style Mask Wig Gloves Make-up Sun glasses Bag

#### Calling the Police Vehicle Description





Make Model Color Body Style: 2 or 4 Door Year License Plate/Tags Direction of Travel Damage/Rust Loud Muffler Wheel Covers Hood Ornament Window Tint Bumper Stickers Number of Occupants

## Calling the Police Weapon Description



Weapon TypeHandgunShotgunShotgunRifleRifleBlunt ObjectTools

- <u>Style</u> Long Short Barrel
- <u>Color</u> Black Brown Silver



If you are unfamiliar with gun types or styles, giving dispatch the color and size is still very helpful

## Calling the Police Priority Calls

To ensure rapid police response there is a priority call system. EPD officers are dispatched to high priority calls first.

Based on content of each call and the heavy volume of calls received dispatchers will prioritize calls.

Suspicion calls are not considered priority, however officers do respond to every call for which they are dispatched.



#### **PRIORITY CALLS**

Crimes in progress Crimes of violence Injured victims Motor vehicle accidents with injuries Weapon involved

Giving false information to give high priority to your call could result in charges being filed for this offense.

## Reasons People Don't Call

EXCUSE	REALITY	
It's none of my business	You could be the next victim	
Someone else will call	Maybe not	
The police are busy	That is what police are here for	
I am afraid to call because the criminal will retaliate	You can remain anonymous	
That noise wasn't anything	Why did it attract your attention	
The stranger is friendly	This is how burglars determine if you are home	
Maybe that's not a crime	Let the police officer determine that	
I really don't care	Apathy breeds crime	
It's the police departments job	What you see and hear should be reported	
Dispatchers are rude	The serious nature of their job requires dispatchers to get to the facts	

Don't let any of these excuses stop you from reporting suspicious activity.

#### THE NEXT FOUR SLIDES COVER INFORMATION ABOUT EPD

#### **Euclid Beats**

The freeway divides the city north and south.

Babbitt Road-Rockwell-Sherwood Boulevard divides the city east and west.

Normally, two police officers are scheduled to work in each beat on each shift, however adjustments may be made for manpower or special assignments.

Officers will assist in other beats when necessary.

The two shifts are 6 am-6 pm and 6 pm-6 am.



#### How To Obtain A Police Report

Euclid Police Department reports are public record and can be obtained by emailing the EPD Records Division.

A public record request is a process, reports are not ready for release the same day.

The process can take several business days, so allow yourself time if you need several reports.

Sometimes the Law Department must give approval before dissemination which extends the processing time. It is helpful to give the following information to request a report:

- 1. The date of the incident
- 2. The location of the incident
- 3. The nature of the incident
- 4. Name(s) of people involved

#### Contact the Record Room at 289-8474 records@euclidpd.org

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EPD Phone Numbers		
You can contact departments directly rather than calling 216-731-1234.	Department	Number
	Community Policing	216-289-8449
	Record Division	216-289-8474
	Traffic Unit	216-289-8445
	Detective Bureau	216-289-8505
	Juvenile Unit	216-289-8519
	Narcotics & Vice	216-289-8512
	Animal Control	216-289-2057
	Warrants	216-289-8460

Important Numbers	ISSUE	DEPARTMENT	PHONE
	Dilapidated, vacant houses	Housing Dept.	216-289-8184
Not all problems require police response. Sometimes a direct call to the department or person who can address the issue is most effective to get results.	Streets, sewers street lights, sidewalks	Public Service	216-289-2701
	Animal problems	Animal Control	216-289-2057
	Parking, traffic problems	EPD Traffic	216-289-8445
	Fire concerns	Fire Dept.	216-731-1212
	Neighbor Trouble	Cleveland Mediation	216-629-1919
		Euclid Prosecutor	216-289-2760
	Senior citizen in need	Senior & Adult Services	216-420-6700

## THE NEXT FIVE SLIDES COVER INFORMATION ABOUT NEIGHBORHOOD WATCH COORDINATION

## Responsibilities of the Neighborhood Watch Coordinator

- Work with your existing association if it is active and be the liaison between your group and EPD. Invite neighbors to **join your effort to keep your street a great place to live.**
- Keep the residents of your street informed by sharing information:
  - Design and deliver a newsletter.
  - Read the EPD Weekly Crime Blotter and share crime prevention tips.
  - Use Nextdoor.com, or set-up a phone calling list, or email.
- Organize meetings:
  - Pick location, dates and times; create agendas.
  - Invite guest speakers to meetings.
  - Keep to the agenda, don't let the meeting become a gripe session.



#### Find a Way for Communication - - - Social Media

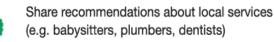
One example is Nextdoor.com. This social media site is for neighbors to communicate with each other. Euclid already has several neighborhoods using this as an effective method.

Although you can choose any social network site, Nextdoor allows the EPD to post crime prevention information to Fuclid residents.

#### Nextdoor

#### When neighbors start talking, good things happen.

Nextdoor makes it easy to communicate with your neighbors about the issues that matter most in your community.



Organize neighborhood events (e.g. HOA, neighborhood watch, National Night Out)



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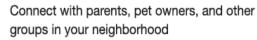
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The New Hork Times



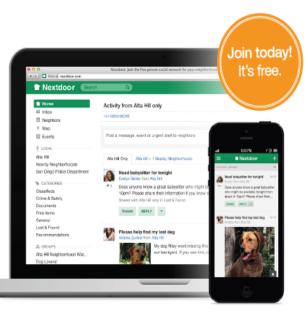
Report suspicious activities, help prevent crime, and receive updates from local police



Get to know your fellow neighbors so you can finally call them by name

**GUSA TODAY** 

#### Join your Nextdoor neighborhood at: nextdoor.com





GNN Los Angeles Times

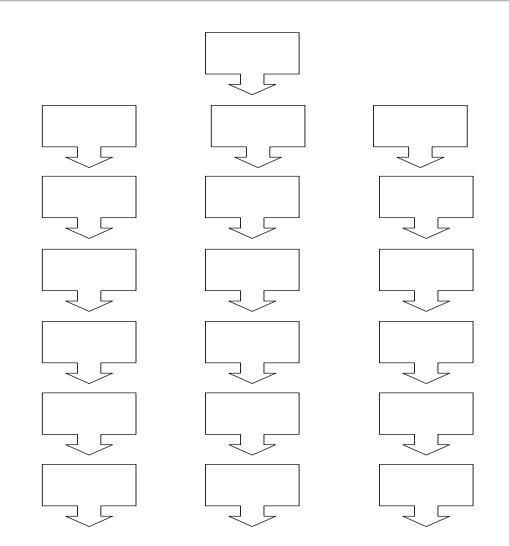


## Find a Way for Communication --- Phone Tree, Email, & Flyers

A phone tree may be considered old fashion, but some people do not utilize computers, so you may want to think about how they will receive information.

Sending out emails from the list created at your meetings can also be effective, if that is how your group decides to communicate.

Delivering flyers door to door will reach everyone and is a task several neighbors can share.



### Choose Creative Meeting Topics & Speakers

Fire Prevention Senior Services First Aid Domestic Violence Vehicle Safety/Traffic Crime Prevention Home Security Scams Child & Family Services Sex Offenders SORN Unit Council Person Housing Inspector Economic Dev. Director Service Dept. Director Animal Control Mediation Professional Library Representative School Board Representative Police Officer Cuyahoga County SCAM Squad

From your neighborhood survey or initial meeting, you can determine agenda topics for future meetings and then contact appropriate speakers to address those concerns.

## Find a Place to Meet

Decide how often your group should meet (i.e., every other month, four times per year, once a year, etc.)

If using your own home or back yard is not the best solution to hold a neighborhood watch meeting, <u>call and schedule</u> at one of the following:

Euclid Public Library, call 216-261-5300 for **FREE** room reservations Public schools, call the Board of Education 216-261-2900 for **FREE** rooms Churches, call the church office Restaurants, call the manager

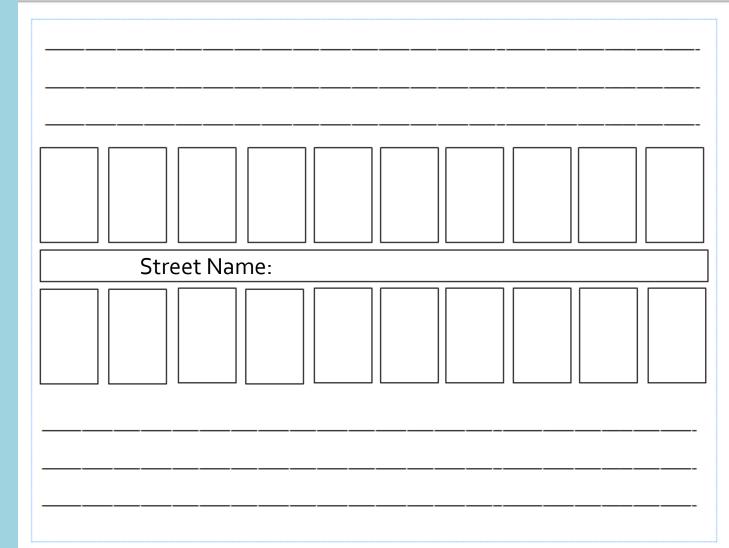
Memorial Park or any public park during warm weather

Some successful neighborhood groups use backyards of different neighbors throughout the warm months, bringing refreshments for socialization afterwards.

#### THE LAST ELEVEN SLIDES PROVIDE RESOURCES FOR EVERYONE

#### **Street Map Template**

When calling the police, it is helpful to know the addresses of the neighbors around you. Use a street map template to identify your property and write down addresses next to you, across from you, and behind your house.



#### Utilize Strong Neighborhood Strategies

- 1. Talk to your neighbors
- 2. Turn porch lights on at dusk
- 3. Daily or nightly strolls with neighbors; group walks
- Sit on front porches or stoops to visit
- 5. Regular newsletter offering crime prevention tips or highlighting
   Euclid ordinances; utilize
   Nextdoor.com
- 6. Obtain a permit for a street party

- 7. Hold regular meetings
- 8. Ask seniors or home caregivers to be window watchers
- Encourage neighbors to beautify their yards and homes
- 10. Clean-up vacant properties
- 11. Celebrate accomplishments
- 12. Youth led projects with neighborhood children
- 13. Neighborhood events: pot luck,BBQ, front yard picnics

#### Our neighbor is making our lives miserable!

Certain behaviors and actions by our neighbors can be annoying, but often are not criminal.

Sometimes new neighbors or renters are not aware of Euclid's ordinances.

Contacting the police as a first choice may only escalate problems.

Consider some of the proactive alternatives before calling the police department.

## Utilize proactive solutions before involving law enforcement

#### Talk to your neighbors

They may be unaware what they are doing is effecting you Leave anger at home and have pleasant conversation

#### Contact your association or the landlord

Neighborhood associations can send a friendly newsletter with information about neighborhood expectations and city ordinances, or discuss using SARA to help Landlord can inform tenants Contact housing department216-289-8184 for landlord information

Contact mediation if you feel you cannot talk with your neighbor Call 216-629-1919 to speak with Cleveland mediation Mediation also through Euclid Prosecutor's officer at 216-289-2760.

#### Annoyance, Intolerance & Nuisance

The yapping dog, car stereo in the driveway, or kids hanging out on the front lawn can be annoying but not against the law.

These are the times residents have to think about intolerance and apply logic to the situation. We may not like some things we see or hear, but does it require police intervention to deal with the problem?

Police can't solve neighborhood problems, but working together we can try to reduce or eliminate the problems. Drug deals, long term noise disturbances, juveniles breaking the law and other criminal infractions are considered nuisance activities.

If several incidents of criminal activity are verified by a Euclid Officer, then the property where this activity occurs will be reviewed for nuisance abatement.

Home owners of declared nuisance properties will be fined for each police verified nuisance activity.

#### **Community Problem Solving: SARA**

# Scanning Analysis Response Assessment

The problem-solving process developed through Community Policing is widely practiced by law enforcement and other government agencies and can be used by community members as well.

In this process a "problem" is defined as two or more incidents which are similar in nature, that cause harm or have the potential to cause harm. Similarities among incidents include: person, location, behavior and time.

## Scanning

Determine problems through:

A personal experience with location, activity or behavior that has come to the police or the community's attention.

Communication with residents, businesses or other public or private agencies.

## Analysis

Researching the problem to:

Learn everything possible about those affected by the problem (stakeholders), and the incidents and actions already taken to deal with the problem. Analysis should be as **thorough, creative and innovative** as possible.

To assist the problem solvers, questions regarding the problem should revolve around: location, suspect/offenders and victims/complainants.

#### Response

Based on careful analysis, develop a goal which can be reached using your custom-made response. Solutions can be designed to:

Eliminate the problem Reduce the problem Reduce the harm created by the problem Better deal with the problem

#### Assessment

Evaluate effectiveness.

Assessment allows the problem solvers to determine what effect the response had on the problem. If the response had little or no effect, more analysis can be done, so that a more appropriate response can be applied. If the response had an impact on reducing or eliminating the problem, celebrate your success! If you're ready to make the commitment, please contact Community Policing at 216-289-8449

## Thank you for starting Neighborhood Watch!